



genie **GO**  TM
MANUAL

*Game of Thrones** on HBO*



Now you can watch your recorded shows anywhere.

TABLE OF CONTENTS

GenieGO™ Product Information.....	1
What does GenieGO Do?.....	2
What Do You Need to Start Using Your GenieGO?.....	3
Using your Application.....	5
Additional Information.....	12
Frequently Asked Questions.....	17
Troubleshooting.....	18
Legal Disclaimers.....	20
Limited 12-Month Warranty.....	21
Terms and Conditions for Use of Software (“Terms”).....	25
Important Safety Instructions.....	30

GenieGO™ PRODUCT INFORMATION

Keep your receipt to obtain warranty parts and service and for proof of acquisition. Attach it here and record the serial and model numbers in case you need them. These numbers are located on the bottom of your GenieGO.

Model No.	
Serial No.	
Acquisition Date	
Address/Phone	

GenieGO is compatible with HD DVR model R22, HR20, HR21, HR22, HR23, HR24, HR34 or higher. Additional models may be added in the future. Please visit directv.com/geniego for up-to-date listings.

WHAT DOES GenieGO™ DO?

GenieGO is a revolutionary new product from DIRECTV that will forever change your TV experience. With GenieGO, your recorded shows go wherever you go. Now you can stream or download your favorite shows from your DIRECTV Plus HD DVR to your laptop, tablet and cell phone through the easy-to-use application.

WHAT DO YOU NEED TO START USING YOUR GenieGO™?

To use GenieGO, there are a few simple requirements:

- Active DIRECTV account and programming package
- DIRECTV Plus HD DVR with DVR service.
 - GenieGO is compatible with HD DVR model R22, HR20, HR21, HR22, HR23, HR24, HR34 or higher. Additional models may be added in the future.
 - If you do not see your HD DVR model, visit directv.com/geniego for up-to-date listings.
- High-Speed Internet service
 - If you do not currently have broadband Internet service in your home, please contact your Internet provider for assistance.
- HD DVR connected to the Internet
 - Visit directv.com/getconnected for help connecting your HD DVR to the Internet.
- Wireless router connected to the Internet with an available Ethernet port.

Continued...

- A **directv.com** account login
 - If you do not currently have a **directv.com** account login, please visit **directv.com** to register.
- A computer or compatible mobile device
 - Visit **directv.com/geniego** for a list of compatible devices.
- Mobile DVR service
 - Mobile DVR service will be added to your account during the application setup process on your computer or mobile device.

If you have questions or do not meet these requirements, go to **directv.com/geniego** to get more information on the service requirements.

If you meet these requirements, you are now ready to begin using GenieGO service.

USING YOUR APPLICATION

STEP 1: Download and install the GenieGO™ App on your computer or mobile device.

- Enable Wi-Fi on your computer or mobile device and connect to your wireless router.
- Visit **directv.com/geniego** to download and install the application on your computer or for information on how to access the mobile applications.
- Follow the on-screen instructions to activate your GenieGO and register your application.

Note: You can register up to five devices with your GenieGO. Once the five-device limit has been reached, you may delete one of the registered devices in order to add a new device. A deleted device may be reactivated 30 days after it has been deleted.

STEP 2: Open the application on your computer or mobile device.

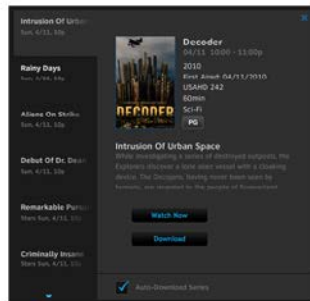
Using the application, you can view your HD DVR playlist and select shows to instantly stream or download them on up to five devices... take with you anywhere.

Note: You can add or remove registered devices when downloading and installing the application on a new device.

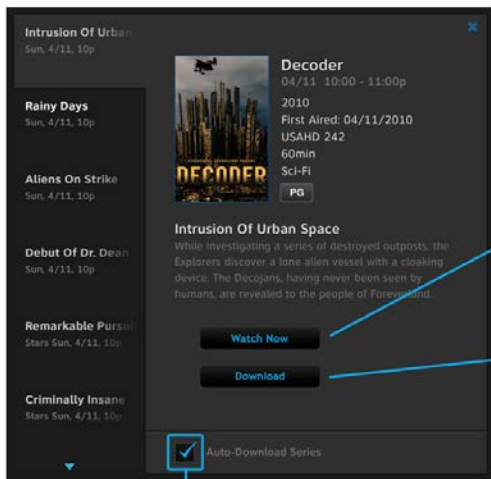


Use of the GenieGO application is licensed under DIRECTV's current End User License Agreement. Use of this application is also subject to DIRECTV's privacy policy and other legal policies, including DIRECTV's Customer Agreement for users who are DIRECTV customers.

STEP 3: Select a program from your playlist.



STEP 4: Select **Watch Now** to instantly stream a show or select **Download** to prepare and download the program to your computer or mobile device.



Watch Now

Instantly stream the program to your computer or mobile device.

Download

Save the program on your computer or mobile device to watch later. No Internet required to watch.

Quick Tip: Set **Auto-Download Series** to automatically prepare a program for your computer or mobile device every time your HD DVR records an episode.

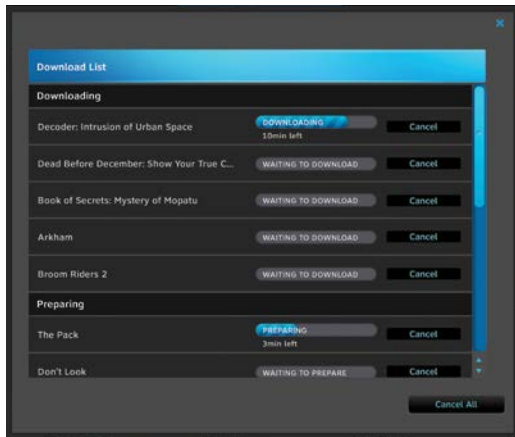
STEP 4a: Streaming is the process of instantly delivering content on your computer or mobile device for immediate viewing.



Quick Tip: Use your GenieGO™ to stream in real time. Set a live program on your TV to record and instantly stream the program on your computer or mobile device while it records on your HD DVR.

STEP 4b: “Preparing” is the process of putting a mobile version of the program onto your GenieGO.™ This will take the same amount of time to complete as the program’s run time.

For example: A 1-hour program will take at least 1 hour to prepare, plus additional time based on your network speed to download to your computer or mobile device.

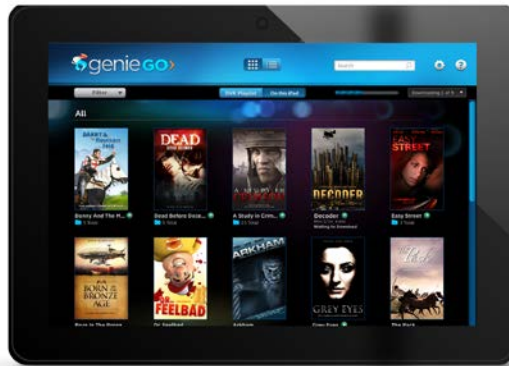


Note: The following will interfere with or delay the preparation process:

- The program has not completed the recording process to your HD DVR.
- The HD DVR with the recorded program on it is currently being accessed by another receiver within your Whole-Home DVR service.

Note: Certain programming may not be compatible with this device.

STEP 4c: Downloading is the process of loading the prepared program on your computer or mobile device for later viewing.



Note: Your computer or mobile device must be connected to your wireless router with wireless (Wi-Fi) turned on. Use the application to select and download programs from your HD DVR to your computer or mobile device. No Internet required to watch. Once downloaded, your device will store the downloaded program(s) for 30 days.

STEP 5: Your program is now ready to watch anytime, anywhere.

ADDITIONAL INFORMATION

GenieGO™ limit

Only one GenieGO unit can be activated per account.

Out-of-Home Access

You can stream your recorded shows to your mobile device outside your home by setting your wireless router to port forwarding. This allows your GenieGO app to connect to your router from outside your home Wi-Fi network. Most popular router models can be automatically setup for port forwarding using your PC or Mac computer, but some models require you to turn it on manually.

- For automatic setup:
 - Open the GenieGO App on your computer. Go to Settings section located in the top right of your app, select “GenieGO Out-of-Home Access” and follow the on-screen instructions.
 - Once complete, you’ll see “Congratulations! Your router is set up for GenieGO Out-of-Home Access.”
 - You’ll need to confirm “Out-of-Home Access” on each device you want to stream shows on outside the home.
- For manual set up:
 - Proceed to directv.com/geniego/routersupport for instructions to manually setup your router.

Storage

Your GenieGO comes with built-in storage capacity. It can hold approximately 20 hours of content, depending on the type of recorded programming. If you fill up your GenieGO with programming, the oldest piece of programming will automatically be deleted to make room for new programming. Programs will also be automatically deleted from the GenieGO if you delete them from your HD DVR. As long as you have storage capacity on your computer or mobile device, the programming will remain on your computer or mobile device for 30 days unless otherwise deleted.

You can expand your storage capacity by plugging an external hard drive or USB storage device into the USB slot on the back of the GenieGO.

Note: The USB hard drive will be formatted for use with your GenieGO, so make sure you do not have any files you would like to keep on that drive.

Access your DVR playlist

To access your HD DVR playlist from your computer or mobile application, you must enable Whole-Home playlist sharing and external device access on your HD DVR.

- Share your playlist:
 - Go to Menu > Parental, Fav's & Setup > System Setup > Whole-Home > Share Playlist.
 - Set Share Playlist to "Yes."
- Allow access from an external device:
 - Go to Menu > Parental, Fav's & Setup > System Setup > Whole-Home > External Device.
 - Change External Access from "Block" to "Allow."
 - Change Recordings from "Block" to "Allow."

Activating a deleted device

A device may be reactivated 30 days after it's been deleted.

Deleting programs

A program will be deleted from the GenieGO™ if you delete it from your HD DVR or you have run out of storage capacity on your GenieGO. This will not affect any programs that you have stored on your computer or mobile device.

Deleting a program from your computer or mobile device will not delete it from your HD DVR or your GenieGO.

Whole-Home DVR service

If you are using Whole-Home DVR service to watch a program from one of your receivers in another room, this will delay the GenieGO from preparing a program for your computer or mobile device until you have finished watching your program.

Available programs

Some programs may not be available to download to your computer or mobile device. These programs will be indicated when selected. Examples of these programs may include recordings of Pay Per View movies or events. Visit **support.directv.com** for more information.

Connecting your HD DVR Internet connection to your Home Network

From the Menu > Parental, Fav's & Setup > System Setup > Network Setup.

If you have never connected your HD DVR to the Internet, select the button “Connect Now.” If you connected to the Internet in the past, select the button “Repeat Network Setup.”

If you are connected to the Internet, the message will read, “Your receiver is connected to DIRECTV via the Internet” with a “Continue” button. If you want to perform Whole-Home DVR service setup, select “Continue.” If Whole-Home DVR service is already set up, then hit “Exit.”

If there is no connection, the message will read, “We were not able to connect to the Internet. Would you like to get connected?” with buttons “Get Connected” and “Connect Later.” “Get Connected” will walk you through a network connection wizard.

Resetting the GenieGO™

On the front panel behind the cap is a red reset button. This button has two types of resets that are initiated by pressing and holding the button.

- Press for 3 seconds: restart the GenieGO (cycles power off and on)
- Press for 30 seconds and release: remove user-configurable options (all user settings set back to default and content is kept)

Manual updates may be available from time to time. You can download these online at **directv.com/manuals**.

Frequently Asked Questions

- 1. Can I stream programs outside the home?** Yes, you can instantly stream recorded programs from your HD DVR outside the home. See “Out-of-Home Access” on page 12 to set up your devices to access your router from outside your home.
- 2. Can I download programs outside the home?** No, you will need to be in your home network to download programs to your computer or mobile device.
- 3. How long does it take to download a program to my computer or mobile device?** A 1-hour program will take at least one hour to prepare, plus additional time based on your network speed to download to your computer or mobile device.
- 4. How long will a program stay on my device?** The application will store content for 30 days. If the content is re-downloaded, the 30-day countdown starts again.
- 5. Are there programs that I cannot download to my computer or mobile device?** Yes, the application will indicate programs that are not available to download. Visit **support.directv.com** for more information.
- 6. How long do prepared programs stay on GenieGO™?** Programs will stay on GenieGO unless they are deleted from your HD DVR or if the GenieGO runs out of space. Shows are removed on a first-in, first-out basis.
- 7. Is there a limit to how many programs GenieGO will store?** GenieGO will store approximately 20 hours of programs (16 GB). See additional information listed on page 12.

Visit **support.directv.com** for more information.

TROUBLESHOOTING

The GenieGO™ Status, Network and Activity lights can help you understand the overall status of your GenieGO.

If you are experiencing technical difficulties with your GenieGO hardware, please consult the **Status Light Troubleshooting Chart** and subsequent **Amber Status Light Chart** on the next page to solve any issues you may be experiencing.

STATUS LIGHT TROUBLESHOOTING CHART

	STATUS LIGHT	GenieGO STATUS
OK	Solid White	GenieGO is powering up.
	Solid Blue	GenieGO is set up properly.
	Blinking Blue	Content downloading from GenieGO to device.
	Pulsing Blue	GenieGO is preparing DVR content for mobile use.
	Blinking Amber	Downloading GenieGO device firmware update.
	PROBLEM	Solid Amber
Red		Critical Error. Unplug power from GenieGO and contact DIRECTV customer service.
Off		No power. Make sure power cord is plugged in correctly and that electricity is working.

AMBER STATUS LIGHT CHART

When the Status light is amber, it indicates two possible problems, both of which are indicated by the statuses of the Network and Activity lights.

AMBER STATUS LIGHT TROUBLESHOOTING CHART		
NETWORK/ACTIVITY LIGHT STATUS	PROBLEM	SOLUTION
Amber Status Light is ON Network Light is OFF	No Internet connection	Make sure that the router is connected to the Internet and the cable between the router and the GenieGO™ device is properly secured.
Amber Status Light is ON Activity Light is OFF	GenieGO can't find an HD DVR to communicate with	Make sure that the HD DVR is powered on (stand-by mode is OK) and that you have an active Internet connection. See the Additional Info section on page 20 for instructions on checking your HD DVR's connection to the Internet, or visit support.directv.com .

LEGAL DISCLAIMERS

DOLBY DISCLAIMER

'Dolby' and the 'double-D' symbol are the trademarks of Dolby Laboratories. Manufactured under license from Dolby Laboratories, this product contains one or more programs protected under international and U.S. copyright laws as unpublished works. They are confidential and proprietary to Dolby Laboratories. Their reproduction or disclosure, in whole or in part, or the production of the derivative works therefrom without the express permission of Dolby Laboratories is prohibited. Copyright 2003-2005 by Dolby Laboratories. All rights reserved.

MPEG AVC DISCLAIMER

This product is licensed under the AVC patent portfolio license for the personal and non-commercial use of a consumer to (i) encode video in compliance with the AVC standard ("AVC Video") and/or (ii) decode AVC video that was encoded by a consumer engaged in a personal and non-commercial activity and/or was obtained from a video provider licensed to provide AVC video. No license is granted or shall be implied for other use. Additional information may be obtained from MPEG LA, L.L.C. See www.mpegla.com

LIMITED 12-MONTH WARRANTY

DIRECTV warrants your GenieGO™ (Model Number: MDR1R0-01) and any included accessories against defects in material or workmanship for a period of twelve (12) months after the date of acquisition.

WHO IS COVERED?

You must have proof of acquisition to receive warranty service. A receipt or other document showing that you acquired the product is considered proof of acquisition. THIS LIMITED WARRANTY EXTENDS ONLY TO THE ORIGINAL CONSUMER ACQUIRER AND TO NO OTHER ACQUIRER OR TRANSFEREE. THIS WARRANTY DOES NOT EXTEND TO COMMERCIAL USERS. THIS PRODUCT IS NOT AUTHORIZED FOR USE OUTSIDE THE UNITED STATES AND ANY SUCH USE VOIDS THIS WARRANTY.

WHAT IS COVERED?

Warranty coverage begins the day you acquire the product. For twelve (12) months from the acquisition date, at the option of DIRECTV, your GenieGO will be repaired or replaced with a new, repaired, refurbished, or comparable product (whichever is deemed necessary) if it becomes defective or inoperative. This exchange is done without charge to you for parts and labor. You will be responsible for the cost of shipping to and from the repair location designated by DIRECTV. If DIRECTV cannot reasonably repair or replace your GenieGO, then DIRECTV may, at its sole discretion, refund the price you paid for the product or the current retail price of the product.

All products, including replacement products, are covered only for the original warranty period. When the warranty on the original product expires, the warranty on the replacement product also expires. After twelve (12) months from the date of acquisition, you pay for the replacement of all parts, and for all labor charges.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

WHAT IS EXCLUDED?

Your warranty does NOT cover:

Labor charges for installation or setup of the product.

Installation, performance of, or repair of: audio/video cabling, telephone line, Internet connections, routers, or accessory attachments used with the product.

Product replacement because of misuse, accident, lightning damage, unauthorized repair, or other cause not within the control of DIRECTV.

Incidental or consequential damages resulting from the product. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.

Any modifications or other changes to the product, including but not limited to software or hardware modification in any way other than as expressly authorized by DIRECTV, will void this limited warranty. Except in the case of hardware or software provided by DIRECTV, installing software modifications, “hacks,” or utilizing service access or “back doors” will void this limited warranty.

Reception transmission problems caused by signal conditions, telephone line, Internet connections, or cable or antenna systems outside the unit.

A product that has been modified or adapted to enable it to operate in any country other than the country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications.

A product used for commercial or institutional purposes.

The continued provisioning or availability of any of the programming, recorded content, and other services delivered through the GenieGO,[™] including but not limited to television programming, show information, program guide data, and scheduling information.

Make Sure You Keep...

Please keep your receipt or other document showing proof of acquisition. Attach it to this manual and keep both nearby. Also keep the original box and packing material in case you need to return your product.

Before Requesting Repair Service...

Please check the troubleshooting section of this guide. This may save you a call to DIRECTV Customer Service.

To Get Warranty Service...

Warranty service will be provided by DIRECTV. If you believe you need service for your GenieGO, contact DIRECTV at **1.800.531.5000**. A representative will go through a diagnostic checklist with you. If it is determined that the product needs to be returned for service or exchanged, you will receive a return authorization number. The representative will give you complete shipping details.

To Get Out-of-Warranty Service...

To obtain out-of-warranty service, contact DIRECTV at **1.800.531.5000** for information on the possibility of and any costs for repair or replacement of out-of-warranty products.

ALL WARRANTIES IMPLIED BY LAW, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.

WITH THE EXCEPTION OF ANY WARRANTIES IMPLIED BY THE LAW OF ANY STATE OF THE U.S.A., THIS EXPRESS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, GUARANTEES, AGREEMENTS AND SIMILAR OBLIGATIONS OF DIRECTV. REPAIR OR REPLACEMENT AS PROVIDED IN THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY. IN NO EVENT WILL DIRECTV BE LIABLE FOR ANY AMOUNT GREATER THAN THE RETAIL PRICE OF GENIEGO. DIRECTV SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON GENIEGO.

SOME STATES DO NOT ALLOW LIMITATIONS ON WARRANTIES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

DIRECTV, LLC
2230 E. Imperial Hwy
El Segundo, CA 90245
1.800.DIRECTV

TERMS AND CONDITIONS FOR USE OF SOFTWARE ("TERMS")

Disclaimer:

GENIEGO INCORPORATES SOFTWARE WHICH IS OWNED BY DIRECTV, LLC. ("DIRECTV") OR ITS THIRD PARTY LICENSORS (the "Software"). BEFORE USING GENIEGO, PLEASE READ THESE TERMS. IF YOU DO NOT AGREE TO THESE TERMS, YOU MAY NOT USE GENIEGO AND SHOULD IMMEDIATELY RETURN GENIEGO TO DIRECTV OR YOUR SUPPLIER. THESE TERMS ALSO APPLY TO ANY MODIFICATIONS, UPDATES OR SUPPLEMENTS TO THE SOFTWARE PROVIDED TO YOU.

Software license terms and conditions and GNU GPL

A. License Grant and Conditions

DIRECTV grants you a non-exclusive, non-transferable, limited license to use the Software solely in executable code form and solely as integrated with, incorporated into, and in conjunction with GenieGO™. You must ensure that the copyright, trademark and other protective notices contained in the Software are maintained and not altered or removed. The Software is protected by copyright and other laws and international copyright and other treaties. All title and intellectual property rights in and to the Software and all modifications, updates, enhancements and derivative works of the Software are owned exclusively by DIRECTV or its licensors and you agree to execute any document reasonably requested by DIRECTV to evidence such ownership rights. Certain third-party software used in connection with GenieGO may be made directly available to you by the providers thereof. The source code to certain software subject to the GNU GPL and other open source licenses that are used in connection with GenieGO is made

available to you by DIRECTV following the written request to DIRECTV. Use of such Software is also subject to the terms of any applicable agreement between you and each such provider. DIRECTV reserves the right to modify, supplement, update and otherwise alter the Software via software download or other modification procedures, and these terms will apply to such Software as modified, supplemented, updated, and otherwise altered.

B. License Restrictions

You may not copy, modify or transfer the Software, or any copy thereof, in whole or in part. You may not reverse engineer, disassemble, decompile or translate the Software, or otherwise attempt to derive the source code of the Software, except to the extent allowed under any applicable law. Any attempt to transfer any of the rights, duties or obligations of this license agreement is void. You may not rent, lease, load, resell for profit or distribute the Software, or any part thereof. You may not export, transfer or re-export the Software in violation of any applicable law. The Software may include some components that are covered by “free software” licenses, open source licenses and other similar license use rights, which require such components to be used, modified and/or distributed only under the terms of such licenses. Any such components are subject only to the terms of such licenses, and not these Terms.

C. Ownership of Software and Reservation of Rights

The Software is licensed, not sold, to you for use only under the terms of this license agreement, DIRECTV is NOT transferring title or any ownership rights in the Software to you and DIRECTV and its suppliers reserve all rights not expressly granted to you. Except as stated above, this license agreement does not grant to you any intellectual property rights in the Software.

C. Ownership of Software and Reservation of Rights

The Software is licensed, not sold, to you for use only under the terms of this license agreement, DIRECTV is NOT transferring title or any ownership rights in the Software to you and DIRECTV and its suppliers reserve all rights not expressly granted to you. Except as stated above, this license agreement does not grant to you any intellectual property rights in the Software.

D. Termination

These Terms are effective until terminated. You may terminate these Terms by returning the GenieGO to DIRECTV or your supplier. These Terms will terminate automatically without notice if you fail to comply with these Terms or any other agreement between you and DIRECTV. Upon termination you must return GenieGO to DIRECTV or your supplier.

E. Disclaimer

THE SOFTWARE IS (TO THE EXTENT PERMITTED BY LAW) SUPPLIED "AS IS." NEITHER DIRECTV NOR ANY OF ITS LICENSORS EXPRESSLY MAKES OR PASSES ON TO YOU ANY WARRANTY OR REPRESENTATION ON BEHALF OF DIRECTV OR ITS LICENSORS WITH RESPECT TO THE SOFTWARE, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES, EXPRESS OR IMPLIED, INCLUDING (BUT NOT LIMITED TO) ANY IMPLIED WARRANTIES OF MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE OR NON-INFRINGEMENT OF THIRD-PARTY RIGHTS. IN NO EVENT WILL DIRECTV OR ITS LICENSORS BE LIABLE TO YOU WITH RESPECT TO THE SOFTWARE

FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, SPECIAL, PUNITIVE OR INCIDENTAL DAMAGE (INCLUDING LOSS OF PROFITS, LOST SAVINGS, LOSS OF DATA OR THE COST OF PROCUREMENT OF SUBSTITUTE GOODS, TECHNOLOGY OR SERVICES) ARISING OUT OF THE USE OR THE INABILITY TO USE THE SOFTWARE, EVEN IF DIRECTV OR ITS LICENSORS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, OR FOR ANY CLAIM BY A THIRD PARTY. Some states or jurisdictions do not allow the exclusion or limitation of incidental, consequential or special damages, so the above limitations may not apply to you.

F. Third Party Beneficiaries

DIRECTV'S LICENSORS AND SUPPLIERS SHALL BE THIRD PARTY BENEFICIARIES OF THESE LICENSE TERMS, AS APPLICABLE.

YOUR USE OF THE GENIEGO CONSTITUTES YOUR ACKNOWLEDGEMENT THAT YOU HAVE READ THESE TERMS AND AGREE TO BE BOUND HEREBY.

G. Additional Information

Certain additional terms and information for the Software and certain third party software (including the text of licenses applicable to any free, open source and other similar software that may be included in the Software) may be found in the DIRECTV website located at www.directv.com, and the GNU website located at www.gnu.org.

H. GNU GPL and Open Source Software

Certain components of the Software may be subject to the GNU General Public License, Version 2, June 1991 (“GPL”), “free software” licenses and other open source software licenses. The foregoing components of the Software are not and may not be subject to the License Restrictions in Section B above. In compliance with the GPL, DIRECTV, its suppliers, or its third-party licensors, upon written request, will make the source code of the software, libraries and associated utilities it uses, together with its modifications (if any), available to the public in source code form. You are free to use, modify and distribute the software and any modifications as long as you comply with the terms of the GPL referred to above and other open source software licenses. The license terms applicable to the GPL may be found in the DIRECTV website located at www.directv.com, and the GNU website located at www.gnu.org, specifically at www.gnu.org/licenses/old-licenses/gpl-2.0.html. To request a copy of the applicable source code please write to DIRECTV at:

Attention: Vice President, STB Engineering

DIRECTV, LLC
2230 E. Imperial Hwy
El Segundo, CA 90245

Important Safety Instructions

Your GenieGO has been designed and manufactured to stringent quality and safety standards. You should, however, be aware of the following important precautions for safe and optimal use of the equipment. Meaning of symbols printed on the rear panel of the product:



This symbol indicates that dangerous voltage consisting of a risk of electric shock is present within this unit.



This symbol indicates that there are important operating and maintenance instructions in the literature accompanying this unit.

- 1) Read these instructions.
- 2) Keep these instructions.
- 3) Heed all warnings.
- 4) Follow all instructions.
- 5) Do not use this apparatus near water.
- 6) Clean only with dry cloth.
- 7) Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.

9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Unplug this apparatus during lightning storms or when unused for long periods of time.
13. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

WARNING: To reduce the risk of fire or electric shock, do not expose this product to rain or moisture. The apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.



CAUTION
RISK OF ELECTRIC
SHOCK! DO NOT OPEN!



CAUTION: To reduce the risk of electric shock, do not remove cover (or back). No user-serviceable parts inside. Refer servicing to qualified service personnel.

CAUTION: Avoid moisture to reduce the risk of fire or electric shock. GenieGO should not be used near water (for example, kitchen sink, bathtub, pool, damp basement). Also, never spill liquid on the receiver, and do not place vases or other vessels containing liquid on top of it.

IMPORTANT: Be sure not to place your GenieGO near anything WET or HOT!

TIP: We highly recommend plugging GenieGO into a surge protector to prevent damage from fluctuations in your power supply.

- Ensure proper ventilation — GenieGO must be left uncovered to allow proper airflow to the unit. Blocking the airflow to the unit could impair performance or damage your device and other components.
- Do not stack electronic components or other objects on top of GenieGO. Also, do not stack the device on top of a “hot component” such as an audio power amplifier.
- Protect your components from power surges by connecting all the components before plugging any power cords into the wall outlet. Use of a surge protector is also recommended.
- Don’t overload power outlets or extension cords, which can result in the risk of fire or shock. It’s also important to use only the type of power source indicated on the marking label or in this manual.
- Never insert objects of any kind into any openings in GenieGO.
- Place GenieGO on a flat, hard surface — do not operate it on a carpet or other padded surface.
- Always unplug your GenieGO before moving it.

- Always unplug GenieGO™, TV, and other equipment before you connect or disconnect any cables.
- The only way to disconnect GenieGO from the power supply is to remove the power cord. The DIRECTV device unit must therefore be installed next to the power point, which must be easily accessible.
- **CAUTION:** Electric Shock — never attempt to disassemble GenieGO yourself; always take it to a qualified service person when repair is required. Opening or removing covers may expose dangerous voltage or other risks, and incorrect reassembly can cause shock when receiver is subsequently used. Attempted self-repair may also void your warranty. Changes or modifications not expressly approved by the party responsible for compliance (by the warranty or by the manufacturer) could void the user's authority to operate the equipment.
- Do not drop your GenieGO and always move it with care.
- Have your GenieGO professionally serviced (do not attempt to service it yourself).
- Any changes or modifications in construction of this device which are not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- If you move your GenieGO between locations at different temperatures, allow it to reach room temperature before you apply power to it.
- Do not pick up or otherwise move your GenieGO while it is connected to the AC power supply. If you want to move your device, first disconnect it, then wait at least 30 seconds before continuing.
- For your information: The identification sticker can be located on the bottom of your device.
- The telecommunication network voltage used is the category number 3.

DIRECTV services not available outside the U.S. DIRECTV programming is available separately and independently of DIRECTV equipment. A valid programming subscription is required to operate DIRECTV equipment. Activate your DIRECTV programming today at 1.800.DIRECTV (1.800.347.3288). Available programming based on HD DVR playlist. Requires broadband connection and a GenieGO connected to home HD DVR; each available separately. Only available on certain devices from certain providers. Additional data charges may apply. Other restrictions apply. Visit directv.com/geniego for a list of compatible devices and more information. HBO® and related channels and service marks are the property of Home Box Office, Inc. © 2013 DIRECTV. DIRECTV, the Cyclone Design logo and GENIEGO are trademarks of DIRECTV, LLC.